



SIMMONS FIRST

WHO TO CALL

Student Loan Department

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- **Shirley Crow** **870-541-1451**
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- **Esther Chapman** **870-541-1452**
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- **Melissa Duncan** **870-541-1465**
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- **Ramona Donatelli** **870-541-1402**
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- **Terry Grider** **870-541-1467**
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- ⇒ For **loan origination/deferment** information call:
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Monisha **870-541-1387**
- ⇒ For **accounts receivable** and **return disbursement** information, call:
Ramona **870-541-1402**
Jamie **870-541-1437**
- ⇒ For **default prevention, and borrower collection** information, call:
Wilma **870-541-1049**
- ⇒ For **borrower status and claims/loan sale** information, call:
Teresa *** **870-541-1276**
- ⇒ For **general customer service** information and **borrower payment** information, call:
Danyela **870-541-1450**

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- **Sandy Richard** **800-527-1625**
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*** For **business development support** information, call:
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